

12 September, 2025

### **Information Notice under EU Data Act**

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of a connected product(s) by the Company (“Product(s)”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

|  |  |
|--|--|
| (a) Name of the Product  | Hitachi Servo Driver ADV/AD7 series  |
| (b) The type, format and estimated volume of data that the Product generates   | Parameter data:<br>Operating mode, Error detection level, I/O settings, control gains, etc.<br>Monitor data:<br>Trip history, Trip factor, present position, speed, current, temperature, load ratio, regenerative brake ratio, etc.<br>Trace data:<br>A set of monitor data in limited time range, which is loaded in setup soft. |
| (c) Whether the Product is capable of generating data continuously and in real time  | EtherCAT model : capable<br>Other models : Not capable   |
| (d) Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data) | Whether the connected product is capable of storing data on-device or a remote server:<br>[on-device] Capable; Parameter data and Trip history storable<br>[remote server] Not capable   |
|  | (If relevant) intended duration of retention:<br>[on-device] Not limited   |
| (e) Method of access, retrieval (and erasure) of the data by the Customer and relevant information                         | How the user may access and retrieve the data (including the technical means to do so):<br>[on-device] Accessible and can be stored by built-in monitor or setup soft  |
|  | (If relevant) how the user may erase the data (including the technical means to do so):<br>[on-device] Erasable by built-in monitor or setup soft  |
|  | Terms of use for the above-mentioned method(s):<br>[on-device] The setup soft is downloadable from web page (free)   |
|  | Quality of service:<br>[on-device] For technical support purpose, customers may be asked to provide data files stored by the setup software. For failure investigation purpose, the parameter data and trip history may be reviewed from the returned products.  |
| (f) Other information  | The data provided when making inquiries or, if necessary, the data read from returned products will be retained by our company for the following period.<br>Data retention period: One month from the completion of the inquiry.   |

## **Data Use Policy**

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

### 1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

### 2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

### 3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

### 4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3<sup>rd</sup> party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

## **Notice to Retailers and OEM Customers**

**If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.**